

# Other Account Services



Umpqua Bank is committed to providing the information you need to manage your Account. An overview of other services that come with your Account and the related fees is provided below. For more information regarding your Account, please refer to your Account disclosure and the Umpqua Bank Rules and Regulations.

	Service	Details	Cost/Fee
General Services	Account Research	Includes Account balancing and multiple copy requests. 1-hour minimum.	\$50 per hour
	Branch Deposit Supplies	Security bags and other banking supplies.	Ask for pricing
	Cashier's Check	Check issued by Umpqua Bank.	\$10 each
	Check Cashing Services	Non-Customer, Umpqua Bank Check.	\$5 per Item
	Check Collection	When we directly collect funds from another bank for a Check made payable to you; or, for any Check made payable to you that is drawn on an international bank.	\$30 Domestic \$75 Foreign
	Checking Supplies	Checks, deposit slips, or other banking supplies ordered for your Account.	Ask for pricing
	Counter Checks	A sheet of four Checks provided to you at one of our Branches when you're out of Checks.	\$2 per sheet
	Coupon Redemption	Service provided when you request that we collect payment for a bond issued by a corporation, federal, state, or local government agency.	\$30 each
	Dormant Account	When your Account has had no activity (deposits or withdrawals) for 24 consecutive months as allowed by state law.	\$10 per month
	Foreign Currency Exchange	When you want U.S. currency exchanged for foreign currency or foreign currency exchanged for U.S. currency.	\$15 per exchange
	Legal Processing	Processing of any garnishment, tax levy, or other court administrative order, whether the funds are actually paid as allowed by state law.	\$125 per request
	Returned Deposit Item (Domestic)	An Item you deposit into a Business Account, or Check cashed using a Business Account that is returned unpaid. Does not apply to Consumer deposit Accounts.	\$15 per item
	Returned Foreign Item	An Item you deposit into a Business or Consumer Account, or Check cashed using a Business or Consumer Account in foreign funds that is returned unpaid.	\$25 per item
	Returned Deposit Item (Special Instructions)	Special Instructions you provide regarding the handling of returned deposit Items. Available for business Checking Accounts only.	\$20 for setup
	Returned Unpaid Coupon	Attempt to collect a bond issued by a corporation, federal, state, or local government agency results in a return Item.	\$20 per Item
	Rush ATM & Debit Card Replacement	Rush delivery in 1 to 2 business days of your ATM or Debit Card.	\$60 per card
	Safe Deposit Box	Boxes of various sizes can be rented at select Branches.	Ask for pricing
	Statement Copy	Additional copies of a statement, mailed, faxed, or picked up at a Branch. Online statements are available at no cost.	\$10 per copy
	Stop Payment	12-month stop payment duration of a single Item or series of Checks, direct debits, or bill payments online or in-Branch.	\$35 per Item
	Undeliverable Deposit Statement	A deposit statement that has been returned by USPS to Umpqua Bank due to an incorrect address. Assessed each time a deposit statement is returned to Umpqua Bank.	\$5 per statement
Verification of Deposit	A request to verify deposit Account at Umpqua.	\$25 per Item	
Wire Transfer Services	Incoming Domestic	A transfer of funds into your Account from anywhere in the U.S.	\$15 per transfer
	Incoming International	A transfer of funds into your Account from anywhere abroad or outside of the U.S.	\$15 per transfer
	Outgoing Domestic	A transfer of funds out of your Account to anywhere in the U.S.	\$30 per transfer
	Outgoing International	A transfer of funds out of your Account to anywhere abroad or outside of the U.S.	\$50 per transfer
	Trace or Amendment	A request to trace or amend an already processed wire transfer request	\$35 per request